

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE GENERAL OF HEALTH SERVICES
(ECONOMICALLY WEAKER SECTION)
3RD FLOOR, DGD BUILDING, S-1, SCHOOL BLOCK, SHAKARPUR, DELHI-
110092

Email: freepatientec13@gmail.com

F.13(873)/DGHS/HQ/EWS/Inspection/2025 / 188-244

Dated 13/02/2026

OFFICE ORDER

The nodal officers/liaison officers of all Government Hospitals must maintain a record of every referral (IPD/OPD) to Identified Private Hospitals and report it to the EWS Branch, DGHS, Govt. of NCT of Delhi in the prescribed format on a Weekly, monthly, and quarterly basis.

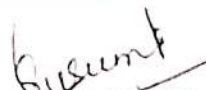
This issues with the approval of the competent authority.

Format for Weekly / Monthly reports to be submitted to
EWS Branch, DHS, Govt. of NCT of Delhi

Report in respect of Patients referred under EWS Category for the Period of _____ to _____

Name of Hospital / District / DGD :-

S.No.	Name of the patient	Age	CR. No / OPD No.	Identified Private Hospital referred to	Deptt.	Date	Remarks


(DR. KUSUM ARORA)
IN CHARGE (EWS)

F.13(873)/DGHS/HQ/EWS/Inspection/2025 / 188-244

Dated 13/02/2026

Copy to :-

1. All Medical Superintendents of Delhi Govt. Hospitals
2. All CDMOs
3. PA to Director, DGHS, Govt. of NCT of Delhi
4. Guard File.


(DR. KUSUM ARORA)
IN CHARGE (EWS)

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE GENERAL OF HEALTH SERVICES
(ECONOMICALLY WEAKER SECTION)

3RD FLOOR, DGD BUILDING, S-1, SCHOOL BLOCK, SHAKARPUR, DELHI- 110092
Email: freepatientcell3@gmail.com

No. F.13(S73)DGHS/HQ/EWS/INSPECTION2025/151-120

dated: 11/02/2026

MINUTES OF MEETING

A meeting was held on 02.01.2026 at 4.00 PM under the Chairpersonship of In-Charge, NH & EWS Branch, DHS, Govt. of NCT of Delhi, in the conference hall 2nd floor, F-17, Karkardooma, Delhi, in compliance of direction given by Hon'ble High Court of Delhi on dated 31.10.2025 in W.P. (C) 3903/2017, CM APPLs. 18718/2017, 19134/2017 & 27526/2018 and 8548/2017, CM Appls. 985/2024 & 50101/2024, and for enhancing the IPD & OPD referrals of eligible EWS patients from Government hospitals in the identified private hospitals, which are obligated to provide completely free of any charges IPD & OPD treatment to the eligible EWS patients to the extent of 10% of the total paid IPD and 25% of the total paid OPD, in all available specialties.

The following officers of Monitoring Committee constituted as per the directions of Hon'ble High Court attended the aforesaid meeting:

- | | | |
|----|---|-------------|
| 1. | In Charge EWS Cell | Chairperson |
| 2. | Medical Superintendent of Delhi govt. Hospitals | Member |
| 3. | CDMO of the district where the IPH | Member |
| 4. | Medical Superintendent Nursing Home Cell | Member |
| 5. | Representative from-DDA, L&DO, MCD & DUSIB | Member |

And the following issues were discussed with participants and decided the following action to be taken.

S. no	Issues	Decision	Time Line
1.	IEC displaying the availability of free treatment in IPHs Enhancement of Income criteria List of Identified Private Hospitals	IEC material in form of Banners/Pamphlets displaying the information about the obligated Identified private hospitals for providing free treatment to the eligible patients of the EWS category to the extent of 10% IPD and 25% of total OPD (completely free of any charges including Pathology Tests, Medicines etc) in addition with eligibility for getting treatment under EWS scheme, is to be affixed on the main entry and main exit gate of the Govt. hospital in the Both Hindi and English language. The matter to be printed on the board is mentioned as below: दिल्ली सरकार द्वारा कई प्राइवेट अस्पतालों को स्थायी दरों पर जमीन आवंटित की गयी है। जिसके एवज में ये प्राइवेट अस्पताल माननीय सर्वोच्च न्यायालय तथा माननीय दिल्ली उच्च न्यायालय के आदेशानुसार अपने 10 % कुल बिस्तर (बेड) तथा 25% कुल ओपीडी आर्थिक रूप से कमजोर वर्ग के लोगों को पूर्ण रूप से निशुल्क प्रदान करते हैं। जो आर्थिक रूप से कमजोर वर्ग में आते हैं। उनको इन प्राइवेट अस्पतालों में ईलाज करवाने के लिए सरकारी अस्पताल के ई डब्ल्यू एस (EWS) रेफरल डिपार्टमेंट द्वारा रेफर किया जाता	To send a compliance report along with a photograph to the DHS EWS Cell within 02 Weeks

4. Exponentially increase awareness and referrals for eligible patients for both outdoor & indoor treatment.	annual family income is upto Rs. 5,00,000/- (Action to be taken by: MD/MS/Nodal Officer/ Liaison Officer of the hospital concerned) (List of the private hospitals with available specialties is annexed herewith.) - The nodal / liaison officer of EWS referral center of government hospital may ensure that the number of referrals from all Government Hospitals are increased for the outdoor & indoor treatment of eligible patients of the EWS category in their linked identified private hospitals. - Develop and distribute IEC (Information, Education, and Communication) materials. To raise awareness about the EWS scheme, announcements can be made through audio and print media. - The information about the EWS scheme/referral centers should be displayed properly in the reception area emergency waiting area / main IPD- OPD area using the right means. - Public address (PA) systems in government hospitals can be used to disseminate information and awareness by making periodical announcements about the EWS scheme.	To send a compliance report along with a photograph to the DHS EWS Cell within 02 Weeks
5. Recording, Reporting and Monitoring	(Action to be taken by: MD/MS/Nodal Officer/ Liaison Officer of the hospital concerned, and to be vetted by district-wise CDMOs) - The nodal officer along with liaison officer shall ensure that the Proforma for referral (in triplicate i.e. one copy to retained by the referring hospital, second copy to be handed over to the patient, and third copy to be sent to DHS) with required BPL or IC documents and Aadhar card, and the Undertaking are filled properly by the eligible patient of EWS category or by his/her attendant, and the Transfer Summary containing the brief history of the treatment to be handed over to the patient for further treatment in the Identified Private Hospital. - The nodal officers/liaison officers of government hospitals must maintain a record of every referral (IPD/OPD) to IPHs and report it to the DHS in the prescribed format on a daily, monthly, and quarterly basis. - Nodal Officers of the Government Hospitals must send the following information online to the e-mail ID freepatientcell2@gmail.com on daily basis: - Name of the Government Hospital; - Free Patients Report dated; - Name of the Nodal Officer; - Mobile No. of Nodal Officer; - Total number of free IPD patients referred on	With immediate effect

है। इस सुविधा का लाभ लेने के लिए आप इस अस्पताल के ई डब्ल्यू एस (EWS) रेफरल डिपार्टमेंट में तैनात नोडल / लाइज़न ऑफिसर से संपर्क करें

ORDER

आज्ञा से,
महानिदेशक, स्वास्थ्य सेवाएँ, दिल्ली सरकार।

The Delhi government has allotted land to several private hospitals at subsidized rates. In return, these private hospitals, as per the orders of the Hon'ble Supreme Court and the Hon'ble Delhi High Court, provide 10% of their total beds and 25% of their total OPD services completely free of charge to economically weaker sections of society. Those belonging to the economically weaker sections are referred to these private hospitals for treatment through the EWS (Economically Weaker Section) Referral Department of a government hospital. To avail of this facility, you can contact the Nodal/Liaison Officer posted at the EWS Referral Department of this hospital.

By order,
Director General, Health Services, Govt of Delhi.

Enhancement criteria of income:

Government of NCT of Delhi has increased the annual family income criteria for EWS patients from Rs.2,20,000/- to Rs.5,00,000/- to get the free treatment from the Identified Private Hospitals.

(List of the identified private hospitals is annexed herewith.)

2. Booking of free beds on dshm.delhi.gov.in

The portal is under maintenance process.

3. Strengthening the established Special EWS Referral Centers.

- In case the Govt. Hospital is overburdened or the treatment, lab/diagnostic investigations are not available or, waiting period is more than 3 days, the posted nodal / liaison officer with the help of consulting doctors will identify patients belonging to the Economically Weaker Section (EWS) and may refer them to their linked identified private hospital.

With immediate effect

- In case the beds are not available in the Govt. Hospital or in its linked identified private hospital, the Nodal / Liaison officer after coordinating with nodal / Liaison officer posted in the other IPH may refer the concerned EWS patient to any of the remaining IPH to provide the free treatment.

- In case of emergency and unavailability of the beds/treatment, lab/diagnostic investigations, the MS/AMS/Head of the Department or CMO may refer the patient to their linked identified private hospital after getting the declaration from the patient / family member that the patient belongs to EWS category and his/her

that date:	
➤ Total number of free OPD patients referred on that date:	
➤ In table form: S No. / Name of the Patient/ Age/ Sex/ Documents attached (BPL/AAY card/Valid Income Certificate/ Undertaking) Name of the Identified Private Hospital Referred to OPD /IPD /Mode of transport (Self/ Ambulance).	<i>daily report</i>

The meeting ended with a vote of thanks to the chair.
List of the participants is annexed herewith.

[Signature]
(DR. KUSUM ARORA)
MEDICAL SUPDT. NH CEL
IN CHARGE EWS CELL (Convener)

No. F.13(S73)DGHS/HQ/EWS/INSPECTION2025/151-126 dated: 11/02/2025

Copy to:-

1. All Medical Superintendents of Hospitals under Govt. of NCT of Delhi
2. All CDMOs, DGHS, Govt. of NCT of Delhi
3. PS to Minister of Health, GNCTD, Delhi Sectt 6th level A Wing I.P. Estate New Delhi.
4. PS to Secretary (H&FW) H&FW Department GNCTD Delhi Sectt 9th Level I. P. Estate.
5. PA to Spl. Secretary, H&FW, Govt. of NCT of Delhi.
6. PS to DGHS, DHS(HQ) F-17, Karkardooma Delhi 110032.
7. Guard File.

[Signature]
(DR. KUSUM ARORA)
MEDICAL SUPDT. NH CEL
IN CHARGE EWS CELL (Convener)